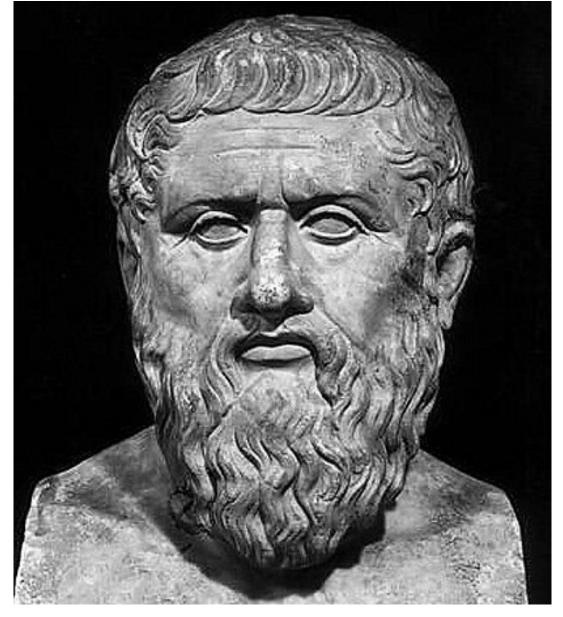
Question: Who are the 10 most powerful people in the world, according to Forbes magazine?

- 1. Vladimir Putin (president, Russia)
  - 2. Barack Obama (president, US)
    - 3. Xi Jingping (president, China)
      - 4. Francis (pope)
- 5. Angela Merkel (chancellor, Germany)
  - 6. Bill Gates (chair, Gates Foundation)
- 7. Ben Bernanke (chair, Federal Reserve)
  - 8. King Abdullah (king, Saudi Arabia)
- 9. Mario Draghi (pres., European Bank) 10. Michael Duke (CEO, Wal-Mart)

# The measure of a man is what he does with power.



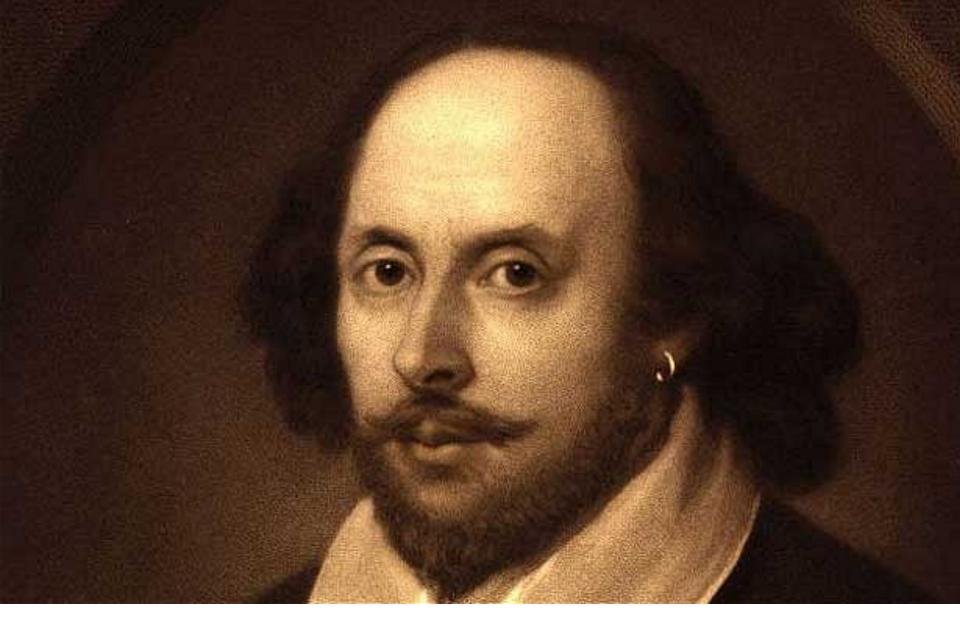
Plato

## It is better to be feared than loved, if you cannot be both.



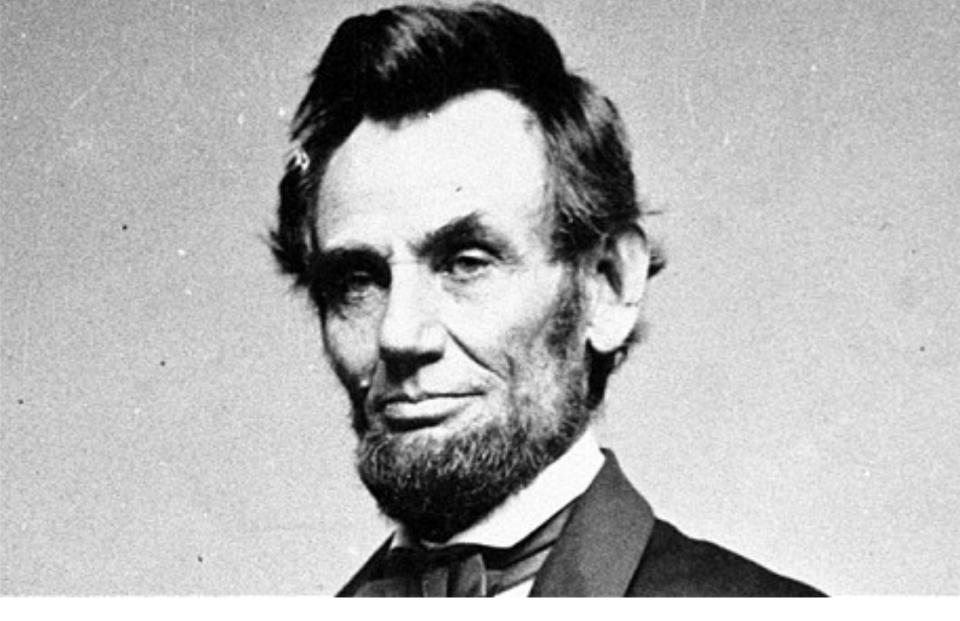
Machiavelli

O, it is excellent
To have a giant's strength
but it is tyrannous
To use it like a giant.



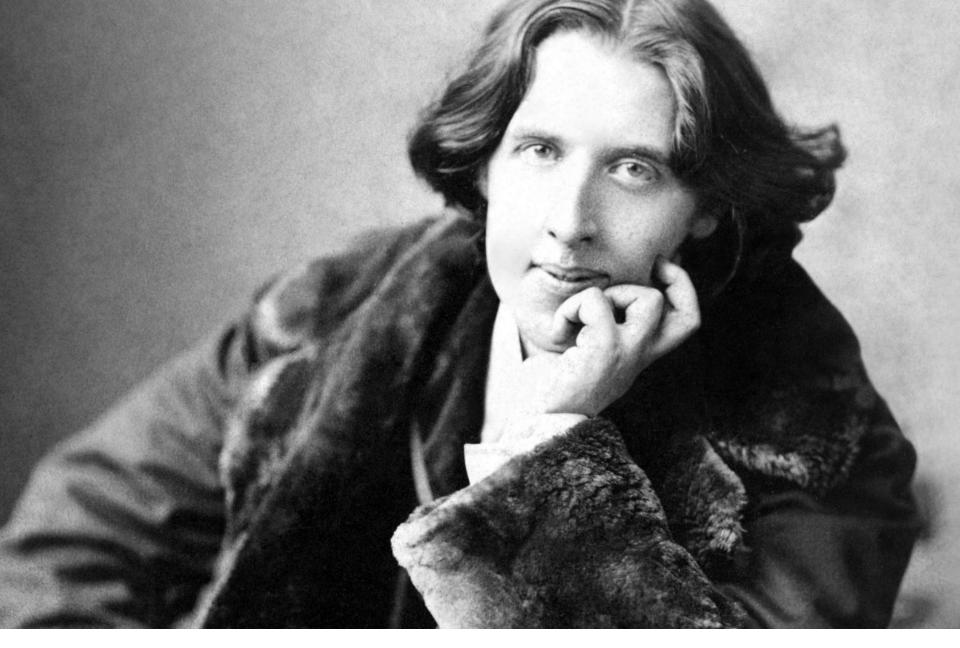
Shakespeare

# Nearly all men can stand adversity, but if you want to test a man's character, give him power.



Abraham Lincoln

# Everything in the world is about sex except sex. Sex is about power.



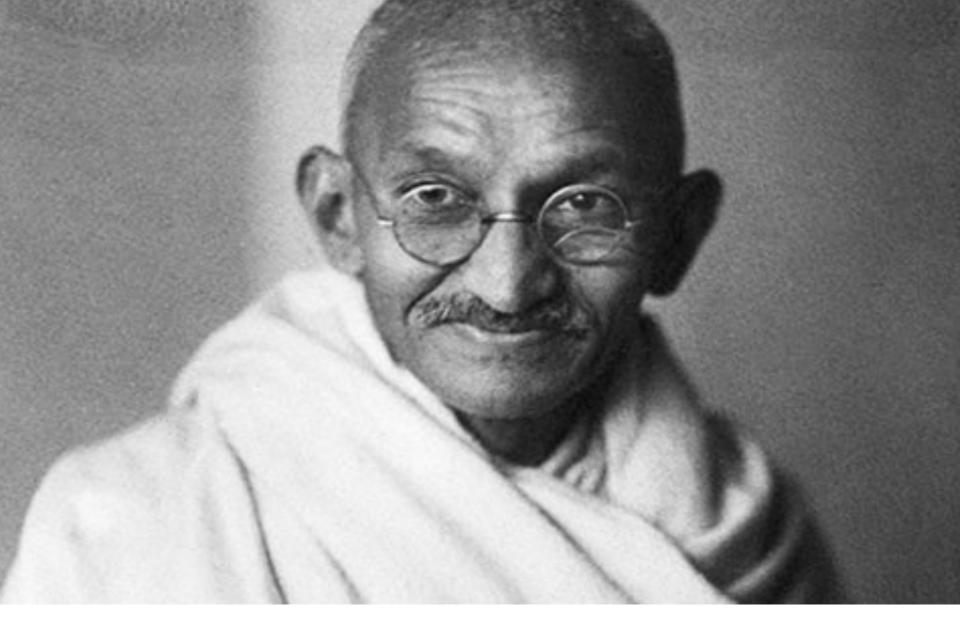
Oscar Wilde

It is not truth that matters, but victory.



**Adolf Hitler** 

# The day the power of love overrules the love of power, the world will know peace.



Mohandas Gandhi

# Our scientific power has outrun our spiritual power. We have guided missiles and misguided men.



Martin Luther King, Jr.

# Being powerful is like being a lady. If you have to tell people you are, you aren't.



Margaret Thatcher

# With great power there must also come great responsibility!



Spider-Man







John R. P. French
(University of Michigan)
and
Bertram Rayen
(UCLA)

#### Five Bases of Power #1:

Coercive Power - Power derived from use of strength (physical, financial, technological, institutional)

Alec Baldwin's threats to fire the salesmen
Loans/debts
Forcing a job change
Fistfight/Biting someone's ear off
Forcing someone to do their job in a particular way
Doctors and prescriptions
Military drones
Patents and trademarks and copyrights
Congress and other legislatures
Rape
Quid pro quos

#### Five Bases of Power #2:

Reward power: Power derived from the granting of resources or rewards

Glengarry leads/Cadillac
Job promotions
Gold stars/Grades
Research grants
Bidding wars
Reality shows/game shows
Casinos
Allowances from parents
Charities
Bonuses/Raises
Treaties and trade agreements

#### Five Bases of Power #3:

Legitimate power: Power derived from the ability to create feelings of obligation, guilt, or shame

You' re not a real man
Parental guilt trips
Relationship responsibilities/trading
Living up to expectations
Blackmail
Political scandals
"puppy dog eyes"
Frank in "House of Cards"
Advertising
Peta/ASPCA/Dog adoption commercials
Starving children

#### Five Bases of Power #4:

Referent power: Power derived from the ability to make another feel accepted or respected, the ability to grant higher social status

Closer or not
Awards in school
Promotion in position or rank
"Mean Girls" (social cliques)
Granting of internships
Granting of memberships (sorority or frat)
College admissions
LSAT/SAT/GRE
Making a sports team/MVP/Varsity letter
Clothes and uniforms
Nobel/Oscar

#### Five Bases of Power #5:

Expert power: Power derived from special mastery or expertise

Baldwin is the best salesman
Professor/Teacher
Expert witness
Doctors/Medical professionals
Athletes
Managers and coaches
Master mechanic/Master carpenter
Artists
Lawyer
Black belt in karate
Computer expert

#### But there's a sixth!:

Informational power: Power derived from use or misuse of information

Knowledge of their personal lives Journalist with a scandal Blackmail Information aggregators (Google, FB) Favre/Weiner and their pictures Identity fraud or theft CIA/NSA **Edward Snowden** Trade secrets **Tattling Nuclear football** Wiretapping

## Blake in "Glengarry Glen Ross"

| Coercive      | Yes |
|---------------|-----|
| Reward        | Yes |
| Legitimate    | Yes |
| Referent      | Yes |
| Expert        | Yes |
| Informational | Yes |

### Three strategic choices

Balance between hard/soft tactics: Muscle-flexing, threats, etc. vs. persuasion and charm

Rational and non-rational tactics: Reasoning and logic vs. emotion and misinformation

Unilateral and bilateral tactics: Imposition of outcomes vs. collaboration and negotiation

## Blake in "Glengarry Glen Ross"

| Coercive      | Yes |
|---------------|-----|
| Reward        | Yes |
| Legitimate    | Yes |
| Referent      | Yes |
| Expert        | Yes |
| Informational | Yes |

| Hard or Soft?             | Hard         |
|---------------------------|--------------|
| Rational or Non-Rational? | Non-rational |
| Unilateral or Bilateral?  | Unilateral   |



### Gunnery Sgt. Hartmann in "Full Metal Jacket"

| Coercive      | Yes |
|---------------|-----|
| Reward        | Yes |
| Legitimate    | Yes |
| Referent      | Yes |
| Expert        | Yes |
| Informational | Yes |

| Hard or Soft?             | Hard         |
|---------------------------|--------------|
| Rational or Non-Rational? | Non-Rational |
| Unilateral or Bilateral?  | Unilateral   |



### The "Pawn Stars"

| Coercive      | Yes |
|---------------|-----|
| Reward        | Yes |
| Legitimate    | Yes |
| Referent      | No  |
| Expert        | Yes |
| Informational | Yes |

| Hard or Soft?             | Soft      |
|---------------------------|-----------|
| Rational or Non-Rational? | Rational  |
| Unilateral or Bilateral?  | Bilateral |



### Lecter and Martin in "Silence of the Lambs"

| Coercive      | Martin: Implied/Lecter: Yes |
|---------------|-----------------------------|
| Reward        | Martin: Implied/Lecter: Yes |
| Legitimate    | Martin: Implied/Lecter: Yes |
| Referent      | Martin: Yes/Lecter: Yes     |
| Expert        | Martin: No/Lecter: Yes      |
| Informational | Martin: No/Lecter: Yes      |

| Hard or Soft?             | Martin: Hard/Lecter: Hard                 |
|---------------------------|---|
| Rational or Non-Rational? | Martin: Rational/<br>Lecter: Non-Rational |
| Unilateral or Bilateral?  | Martin: Unilateral/<br>Lecter: Bilateral  |



## Margaret Thatcher in "The Iron Lady"

| Coercive      | Yes |
|---------------|-----|
| Reward        | Yes |
| Legitimate    | Yes |
| Referent      | Yes |
| Expert        | Yes |
| Informational | Yes |

| Hard or Soft?             | Both       |
|---------------------------|------------|
| Rational or Non-Rational? | Both       |
| Unilateral or Bilateral?  | Unilateral |

#### **Assorted Notes:**

- There are many different types of power (Bill Gates vs. Vladimir Putin, Pope Francis vs. Ben Bernanke)
- The subject of power has been of interest to humans for millennia
- Raven and French first published their work in 1959; Raven has further developed their framework since then (French died 1995)
- The eyes/eye contact are one of the most effective ways to assert power and authority
- Choosing a strategy that is primarily hard, non-rational, and unilateral is very common in business, the military, sports, etc. This is called the "Machiavellian trio"
- Not all power bases and strategies for using power are created equal.
   In the short term, it is most effective to use coercive power and a non-rational strategy (like Hannibal Lecter). Long term, such techniques can backfire, causing the target to rebel or develop resistance
- Women who wish to be powerful generally find themselves switching
  power bases and strategies more frequently than do men (like
  Margaret Thatcher did). A woman who is consistently 'hard' risks
  being denigrated as a 'bitch', for example, while a woman who
  is consistently 'soft' risks being perceived as weak